8 simple steps to keep yourself safe during your hospital stay

You have the right to health care that is:
- Respectful
- Responsive
- Safe

1. About you
   - Tell us if any of your personal information is wrong (ID band, residential address, GP or next of kin).
   - Tell us if you have any allergies and we will give you a red identification band.

2. Your medicines
   - Tell us if you do not understand what your medicine is for or if you have had a bad reaction to a medicine.
   - Talk to your doctor, nurse or pharmacist about any concerns you may have.
   - Ask about any possible side effects.
   - If your medication changes, e.g. its shape, colour, talk to your healthcare team about the reasons for the change.

3. Preventing infection
   - Wash your hands before and after visiting the toilet, and before all meals.
   - Don’t hesitate to ask your healthcare staff if they have washed their hands before having contact with you.
   - Tell us if you have diarrhoea or vomiting.
4 Preventing falls

- Wear laced-up or snug-fitting shoes, or slippers with rubber soles.
- Use your walking aid/s as advised.
- If you need assistance, ask one of our friendly staff.

5 Preventing blood clots

- Wear your hospital stockings if advised.
- Try to move as often as you can.
- Try to do simple leg and ankle exercises.
- Drink fluids as recommended.
- Take blood-thinning tablets or injections as advised by your doctor.

6 Pressure sores

- If you can, try to keep mobile – even in bed. Call us if you feel uncomfortable.
- We are happy to help you change position and can provide a special mattress or cushion for support.

7 Any concerns?

- We are here to help you – talk to us if you have any worries or concerns about your treatment.
- You can provide feedback during and after your hospital stay, in person, on paper or online.

8 Leaving hospital

Before you leave, make sure you:

- have your discharge letter
- have your medicine/prescription and it has been explained to you
- know who to contact if you have any questions or concerns
- know when your next appointment is.