

Overseas visitors

As an overseas visitor, you will be required to pay for your treatment if you are unable to provide us with:

- ▶ A valid Medicare Card; or
- ▶ Evidence of your eligibility under the RHCA with Australia; or
- ▶ Evidence of your refugee/asylum seeker status.

Health or travel insurance

Medical fees for patients who are not eligible for Medicare are not subsidised by the Australian government.

As medical treatment can be expensive, the Department of Home Affairs encourages all prospective visitors to Australia to ensure they have adequate health insurance to meet their health needs.

You will need to contact your insurance provider to check your level of cover, request a written guarantee of payment and provide this to one of our overseas patient liaison officers.

Please contact our overseas patient liaison office if you need advice or assistance.

Contact details

If you have any queries or need assistance, please contact the relevant overseas patient liaison office:

Sir Charles Gairdner Hospital King Edward Memorial Hospital

Tel: 6457 1809
Mob: 0466 410 580
Email: NMHS.OPLO@health.wa.gov.au

Osborne Park Hospital

Tel: (08) 9241 4109
Email: OPH.PPLO@health.wa.gov.au



Government of Western Australia
North Metropolitan Health Service

Fee information for overseas visitors and overseas students



This document can be made available in alternative formats on request for a person with a disability.

NMHS 429_0918

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Overseas visitors with a Reciprocal Health Care Agreement

Overseas visitors holding a valid visa and who are a resident of a Reciprocal Health Care Agreement (RHCA) country are only covered for:

- ▶ ill-health or injury which occurs while you are in Australia; and
- ▶ which requires necessary treatment before returning to your home country.

RCHA's are not intended to replace travel health insurance and do not cover planned treatment, procedures, or operations.

RHCA countries

- ▶ Belgium
- ▶ Finland
- ▶ Italy
- ▶ Malta
- ▶ Netherlands
- ▶ New Zealand
- ▶ Norway
- ▶ Republic of Ireland
- ▶ Slovenia
- ▶ Sweden
- ▶ United Kingdom

Periods of RHCA cover vary depending on your country's agreement with Australia. To find out more about your period of cover, please visit:

www.humanservices.gov.au/individuals/services/medicare/reciprocal-health-care-agreements

In order to receive health care under a RHCA, you must provide your passport and other documentation required to evidence your eligibility.

All overseas visitors will need to provide:

- ▶ Passport and visa
- ▶ Insurance details
- ▶ Contact details for both your home country and Australia
- ▶ RHCA visitors may be asked to provide proof of residency of their home country.

Fees for medical services provided to overseas patients

The fees you will be charged depend on the different types of medical services provided to you. Fees will be charged for:

- ▶ Overnight inpatient accommodation
- ▶ Same day inpatient accommodation
- ▶ Emergency visits
- ▶ Radiology, x-rays, MRIs, and ultrasounds
- ▶ Pathology
- ▶ Prosthesis/surgically implanted prosthesis
- ▶ Outpatient visits
- ▶ Consultations, procedural and surgical services.

Enclosed is a guide setting out some of the fees that may be applicable to your care.

Please ensure that you request an estimate of fees from our overseas patient liaison office.

Treatment fees, payment and guarantees of payment

At admission, we can only provide an estimate of the fees for your care. Your fees will vary based on the treatment you may need.

Unless you are covered by a RHCA, you are required to provide either a written guarantee of payment from your health insurer or make full payment of the estimate of fees.

Making a payment

Payment options include:

- ▶ EFTPOS
- ▶ Direct deposit
- ▶ Cash at the onsite cashier

Interpreter services

A free health care interpreter service is available to you. If you require an interpreter, please advise one of our staff.