

## Your Choice

After speaking to your Doctor, if you have questions or need assistance regarding any of this information, the Private Patient Liaison Officer will be happy to help.

**You can contact the :**

Private Patient Liaison Officer  
Phone: 9346 4831 Page: 4409  
Fax: 9346 1527  
Email: PPLOSCGH@health.wa.gov.au  
Via Switch on 91

### Private Inpatient incentives



Newspapers



Phone calls



Meals for visitors



TV hire



Car-parking



Toiletries pack  
(including soap, conditioning shampoo, tissues, toothpaste, toothbrush, vanity set, shower cap).

Ref: 3421-08



Important Information For Patients  
With Private Health Insurance

## Do You Know About Our Inpatient Incentive Program for Private Patients?



Sir  
Charles  
Gairdner  
Hospital

Delivering a Healthy WA



## Choosing to be a Private Inpatient

Patients with private health insurance have the choice to be treated as either a public or private patient.

A Private Patient with Hospital Cover has **NO OUT OF POCKET EXPENSES** for their hospital stay and procedures (eg. Hospital accommodation, prosthetics, pathology, radiology, ICU, theatre fees, pharmaceutical's etc).

Your Specialist Doctor will provide medical care at no out of pocket expense **unless he or she advises you differently**. You should discuss the cost directly with your Specialist.

As a Private Patient, you are entitled to:

- Personalised treatment by Specialist Doctors
- Private Patient incentives

## What Are The Benefits If I Use My Health Fund Insurance To Be Treated As A Private Patient

### A Specialist Doctor

- As a Private Patient you are treated personally by a Consultant, an experienced Specialist Doctor. If you require surgery, this will be performed by your specialist surgeon and the anaesthetic will be administered by a specialist anaesthetist.

### The Hospital

By using your private health insurance, the money received assists the hospital to buy additional equipment, maintain facilities and continue to provide a better service.

### Private Patient Incentives

- TV Rental
- Newspapers
- Car-parking
- Phone Calls
- Visitor meals

In addition, all Private Inpatients receive a Toiletries Pack on Admission (includes tissues, conditioning shampoo, shower cap, vanity set, soap, toothbrush and toothpaste).

### Private Rooms

As a private patient, you may request a single room, however access cannot be guaranteed as priority is given to patients with medical needs.

## Feedback

“Having my own Specialist perform my procedure and provide the follow-up care put me at ease, especially as he had gone through all the costs involved with me prior to this procedure.”

“I found it very reassuring to find out at admission that all hospital bills will be covered by the hospital and that, if there are any additional forms that I need to post to Medicare, they will be sent to me in one batch.”

“I am happy to use my health fund insurance knowing that this will benefit the hospital.”



“Especially coming in as an emergency patient I found the toiletries pack and other vouchers very useful and found it to be a very nice gesture.”

“I didn't have to ask the nursing and clerical staff, who are so busy, because the Private Patient Liaison Officer visited me and answered all my queries.”

